Procare Frequently Asked Questions

Q: How do I sign up for Procare?

A: You should receive an invitation email from Procare that will guide you to set up your Procare account. If you have not received an email, please contact the elementary office for assistance.

Q: I won’t need after school childcare. Do I still need to set up a Procare account?

A: Yes. Life happens and in the event your child is not picked up at dismissal they will be checked in to Warrior Kids Club. A pin number will be required to sign out your child even if it’s due to unforeseen circumstances.

Q: What if someone else will be picking up my child?

A: For security and tracking purposes each authorized pick up person will need to have their own unique pin number. To add additional people to your child's authorized pickup list, please fill out the Authorized Pickup Form on our website. Each authorized pickup person will receive an invitation email from Procare and their assigned pin number.

Q: Can someone else pick up my child that doesn’t have a pin number?

A: If someone needs to pick up your child that is not on the authorized pickup list, please notify the elementary office during school hours or contact WKC during after school hours. That person will need to present a valid drivers license upon picking up your child. If the person is not on the authorized pickup list or if the school has not been notified of the person picking up your child, a staff member will contact you before releasing your child.

Q: What if I forget my phone or the battery dies?

A: An iPad will be available as a check-out kiosk. You will be able to type in your pin number on the kiosk to sign out your child.

Q: Can I pay my bill on the Procare app?

A: The Procare bill pay feature will not be utilized at this time. A monthly statement will be sent to families that have had children in WKC for that month. You can pay your bill in person at the central office during school hours or through Plus Portals via our website.